

# Rules of the /r/TechSupport

“ Any and all rules are subject to /r/TechSupport Moderators discretion, any and all rules could be punished by a temporary or permanent ban. Permanent bans come with a statutory 2 week cooldown period before you can appeal unless explicitly stated in the ban.)

## 1. Read all the Rules

## 2. No Incomplete Posts

Submissions consisting of the following are considered incomplete and will be removed:

Posts with empty body, only a link in the body, title copied into the body, and/or lack of information in the body. Posts with "Help" or non-descriptive titles.

Please make your title and contents descriptive.

## 3. No Password or Account issues

We cannot assist with password or account issues. No matter the reason. Do not message us asking us to make an exception. **Only support for the related account can help you.**

This includes thing such as:-

- 2 Factor Authentication
- Google, Apple, Microsoft, Instagram, Facebook or any other account Password
- Issues with account lockout on any of the above platforms (and all others)
- Account loss on any of the above platforms (and all others)
- BIOS or Windows Passwords
- Being banned on a platform like Fortnite etc.. you must contact the relevant company for support as no one else can help you.

## 4. No Offering Rewards

No offering of reward/compensation for solutions. No Amazon gift voucher or paypal transfer. This community is "free" as it is full of volunteers. Please do not take advantage of the community.

## 5. Recommendations

Do not ask for recommendations, we are not a recommendation or advertisement subreddit. Recommendations should be a part of the direct support of a user.

We advise not recommending products that are not a part of our [Recommendation whitelist](#) which can be found here.

Recommending products not in the whitelist might result in your comment or post being removed and a ban imposed. If you want anything added please [message the mods](#) and we will consider it.

You can also view a [blacklist of products](#) we do not recommend and recommend you uninstall or stay away from.

Hardware recommendations should be kept to a minimal, otherwise direct the user to the more relevant sub like below.

For recommendations please see a relevant sub that is more specific to your issue such as:

- <https://reddit.com/r/homenetworking>
- <https://reddit.com/r/audio>
- <https://reddit.com/r/buildapc>

Recommendations will be removed at moderators discretion and a temporary ban might be imposed on the offending accounts (those asking for or those providing).

## 6. No [Meta] Posts About Tech/Jobs

No [Meta] posts about jobs (tech support related or not) or technology in general. Such as "I have a interview help me" or "I want a product that can do XYZ" or "How does the internet work"

*Google is your friend*

## 7. No Private Messages or Moving to Another Service

Any and all communication not kept public and is moved away from the subreddit or [Discord](#)/IRC channel is prohibited.

Do not suggest or ask to move to another service or to private message. Private messages and other services are unsafe as they cannot be monitored. Doing so will cause you to be permanently banned from [/r/TechSupport](#).

You may advise them of other relevant subreddits if their question would break our rules such as asking how to build a PC.. go to [/r/BuildAPC](#)

## 8. No Violating Privacy of Others, Piracy, or Breaking

# Terms/Agreements

We do not support users that violate other's privacy, or break terms and agreements. Doing so might result in a ban.

This includes:

- Bypassing home network controls
- Bypassing any parental controls
- Piracy or issues caused by it

## 8.1 Grey market (Blackmarket) product codes

No piracy or so-called "grey-market" product codes. This includes suggesting, hinting, or in any way implying to someone that piracy or the use of these licenses is an option. If a Windows key is abnormally cheap (think \$10-30), it is probably one of these, and is forbidden on the sub.

Sites selling these keys include but are not limited to:

- Ebay
- kinguin
- r/microsoftsoftwareswap

## 9. No Public Service Announcements

No public service announcements unless relevant to an issue (it must be a comment).

If you wish to create a post then [message the mods](#) first and get approval otherwise you will be banned.

## 10. No Soliciting

No soliciting of any kind. This includes (but is not limited to) asking for us to link to your subreddit, forum, bulletin board, newsgroup, Facebook page, etc. We're here to help with technical issues, not market for others.

## 11. No Spam, Trolling, Insults, Jokes, or Posts Unrelated to Tech Support

Posts and comments containing (but not limited to) the following will be removed: blog spam, link spam, referral spam, joke responses, memes, novelty accounts, trolling, unethical behavior, and personal insults.

**Posts not containing a tech support issue will be removed. Off topic comments will be removed.**

Please stick to the issue being addressed in the post. If not you might get a temp ban.

## 12. No Posts/Comments by a Company or an Employee on Behalf of a Company

Employees of companies with social media presences for marketing or damage control are not allowed. Violations will be dealt with harshly.

## 13. No Potentially Malicious Links

Do not post any potentially malicious links. We will consider Dropbox links, Google Drive links, or Google Photos links to be potentially malicious.

We recommend against any URL Shorteners as they can hide malicious links.

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Created Fri, Nov 20, 2020 3:12 PM by [Willzy12h](#)

Updated Sat, Jan 23, 2021 7:40 PM by [PipeltToDevNull](#)